

Help us take care of your sewage system and keep costs down



The only sanitary item you should flush is standard toilet tissue.

You should not flush: tampons, sanitary towels, toilet wipes, baby wipes, nappies, tissues, paper towels, underwear or any other kind of sanitary product (even if it claims to be flushable).

Please wrap and dispose of these items with your household waste.

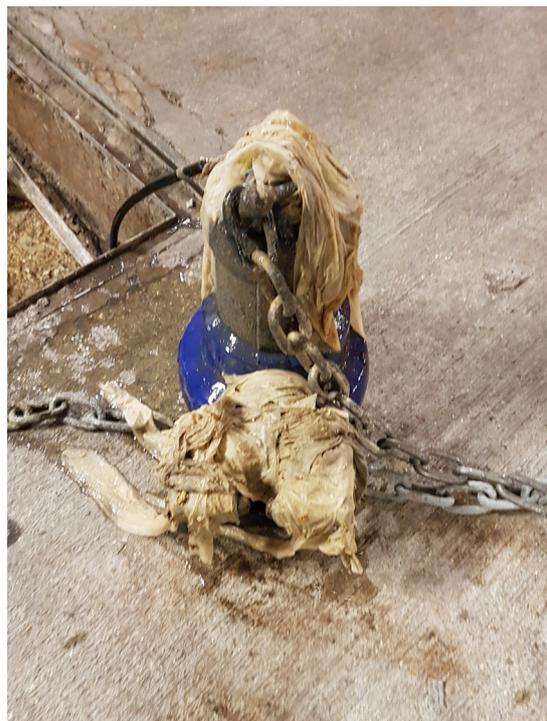
If you have small children please ensure that wipes and tissues are stored away from the toilet and can't be accidentally flushed by your children.

Why is this important?

Your development is served by a sewage system that can become blocked or damaged if the wrong things are flushed down the toilet.

'Rag' from sanitary items builds up and causes additional wear and tear. They can also cause damage to the pumps, which is costly to repair and has to be paid for through the service charge.

This additional cost could be avoided by residents taking care with what they flush down the toilet. Please see the guidance overleaf if you are unsure how to dispose of something.



Items which should be disposed of with your household waste

The following items should be wrapped in tissue or a biodegradable plastic bag and put in the refuse bin:

- Bandages and dressings
- Condoms
- Continence products
- Cotton wool / cotton buds
- Disposable nappies and wipes
- Pet faeces
- Rags / cloths
- Soiled underwear
- Sanitary protection
- Kitchen waste



Dealing with cooling fats and oils

Fats and cooking oil account for half of all blockages to waste pipes. Never pour fat down the drain. Allow the fat to cool down and solidify and then wrap and put in the refuse bin.



Disposing of drugs and medicines

Drugs and medicines should never be flushed down the toilet or put in the bin. They should be returned to your local pharmacy. If you regularly use syringes as part of treatment for a medical condition, consult your doctor who will advise on disposal.

Disposing of other items

Paint, solvents and engine oil can usually be disposed of safely at your local authority recycling centre.

Thank you for your help with this.